

Winter 2024 Computer Room Survey

Computer Lab Management continually strives to improve our computer rooms. Your feedback helps us understand, evaluate, and improve the services we offer UC Davis students. We appreciate your time and input.

Name (optional):

Email Address (optional):

1. Class Standing:

Mark only one oval.

- First year
- Second year
- Third year
- Fourth year
- Fifth or more year
- Masters candidate
- PhD candidate
- Professional School

2a. What types of computers do you own?

Please check all that apply.

Check all that apply.

- I own a desktop
- I own a laptop

2b. Which of these other electronic devices do you own?

Please check all that apply.

Check all that apply.

- I own a tablet (iPad, Android tablet, Amazon Fire, Nook Tablet)
- I own a smartphone (iPhone, Android, Windows Phone, or other phone that can check email and surf the web)
- I own a black and white dedicated eReader (Kindle, Nook)

3. Why do you use the computer rooms?

Please check all that apply.

Check all that apply.

- I don't own a computer
- When my laptop/phone runs out of power
- When I leave my laptop at home
- I use systems in the IET Virtual Lab
- Access academic related websites (Canvas, DavisMail, SISWeb, etc.)
- Access websites for non-academic reasons
- I need to print
- I need access to specialized software which I do not own
- I need access to specialized hardware which I do not own (e.g. scanners, video editors, etc.)
- The campus computers have faster Internet access
- The campus computers work better than mine
- The campus computers have bigger monitors than my laptop
- I have a class that meets in a computer classroom
- Other

Other reason from above

4. What additional devices or services you would like in the computers rooms?

Many students need to use the computer labs to do things not possible with their personal devices. For example: printing, scanning documents, editing videos, running SPSS or other software, etc. from the list above. Are there other devices or services you need to do your classwork?

5. If you own a computer please answer the following question.

If you own more than one computer, please respond for the computer you use most often.

Computer type:

Mark only one oval.

- Desktop
- Laptop

Operating system:

Mark only one oval.

- ChromeOS (ChromeBook)
- Windows 11
- Windows 10
- Windows - older version
- Windows - not sure what version
- macOS 14 Sonoma
- macOS 13 Ventura
- macOS 12 Monterey
- macOS - older version
- macOS - not sure what version
- Linux or Unix
- Other

Office Suite:

If you have multiple office suites please choose the one you use most often.

Mark only one oval.

- Microsoft Office 365 (online version)
- Microsoft Office 2021 (Mac/PC)
- Microsoft Office 2019 (Mac/PC)
- Older version of Microsoft Office
- Pages, Numbers & Keynote (Apple)
- OpenOffice, LibreOffice, FreeOffice
- Google Docs
- Not sure

Printer:

Mark only one oval.

- None
- Ink Jet
- Laser
- Other

Please check all the peripherals you own:

Check all that apply.

- USB flash drive
- External hard drive
- Scanner
- 3D Printer

6. How do you access your personal files from our computers?

Mark only one oval.

- USB flash drive
- Portable hard drive
- Email file to yourself
- Google Drive
- Box.com
- Microsoft OneDrive
- Dropbox
- iCloud
- Other Internet or cloud based file storage
- AirDrop (to/from IET computer)
- Other

Other reason from above

7. Please check any true statements below regarding the campus IT Support Desk

Check all that apply.

- I am aware that there is a Knowledge Base at kb.ucdavis.edu or servicehub.ucdavis.edu
- I have used the Knowledge Base to search for computer help
- As an incoming student I was given a copy of Recommended computer configurations for students - KB0000765 <https://kb.ucdavis.edu/?id=00765>
- I am aware that I can call 530-754-HELP for IT support

8. If you have printed in the computer rooms, why did you print?

Please check all that apply.

Check all that apply.

- I didn't print in the computer rooms
- I don't own a printer
- I printed class assignments (e.g. essays, homework, labs)
- I printed class materials (e.g. research, syllabi, readings)
- I printed personal documents (not class related)
- The campus printers are better than mine

9. Do you have other suggestions or comments to help improve the campus computer rooms or services?

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